Dear Gustavo,

Thank you for your feedback.

We accept laser TECH-263 Basic s/n: 32000566 for warranty repair. We issue you with RMA # 140717 so that you can return the laser directly to Moscow for warranty repair.

Our address: Laser-export Co., Ltd., 3, Vvedensky St., Moscow, 117342, Russia.

Contact person: Sergey Belozerov, phone: [+7(499)5780548](tel:%2B7%28499%295780548).

Please use UPS as a carrier only (it is very important).

Please complete Invoice as follows below:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Q-ty | Unit Measure | Description of Goods | Country of Origin | Unit Value,USD |
| 1 | ea | Failed TECH-263 Basic laser s/n: 32000566 being returned for warranty repair under contract # 2632 | RUSSIA | **15950.00** |

|  |  |  |
| --- | --- | --- |
| Freight Charges, USD |  | **270.00** |
| Terms of Delivery: CPT/Moscow,Russia |  |  |
| Total Value for Customs Only, USD |  | **16220.00** |
|  |  |  |

***Set of delivery: Laser head s/n 32000566, Power supply s/n 32000566, Signal cord s/n 32000566, Fiber patchcord*** ***s/n 32000566, Cord  for connection with PC*** ***s/n 32000566.***

***Nothing else. Pay attention that all parts should have labels with serial numbers.***

 For this shipment of the failed laser you should pay to UPS for shipping. When the laser will be repaired, we will return you the laser and pay to UPS shipping charges here.

Best regards,

Natalia Gavrilenko  
Head of Sales Department

Laser-export Co. Ltd.

Phone: [+7 499 578 0548](tel:%2B7%20499%20578%200548)

Fax:  [+7 499 578 0549](tel:%2B7%20499%20578%200549)

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